

## Director of Operations

**Location:** Manitoba or Saskatchewan

**Wage:** salary of \$100,000 or more, depending on experience

**Timeline:** full time, permanent

**Site work schedule:** typically four ten-hour days, with overtime paid after forty hours

**Office work schedule:** typically five eight-hour days, with overtime paid after forty hours

### Our Team

Join **Pier Solutions** as we provide collaborative and innovative bridge engineering and construction services across Manitoba and Saskatchewan. With aging infrastructure and limited public budgets, municipal and provincial governments are forced to strategically extend the lifespan of their infrastructure, namely bridges. Pier Solutions strives to work alongside municipal, provincial, Indigenous, trail association, and short line rail clients, tailoring bridge maintenance and construction solutions to specific contexts.

We pride ourselves in conducting our work collaboratively and with utmost integrity, to ensure our projects are delivered at the highest level of professionalism. These **Pier-values** are core to our team:

- **Passionate:** we are passionate about our work and our role in improving communities
- **Innovative:** we love to think outside the box and develop custom solutions
- **Economical:** we maximize our clients' return on investment
- **Relational:** we care about the clients and communities we serve

**Apply today to join the prairie's leading rural bridge company!** At Pier Solutions, we look to utilize the gifts of everyone on our team. Our services result from the unique passions, skills and personalities of each employee. Growing and supporting our employees' passions with challenging projects, training, resources, and family benefits is our commitment.

Find out more about us at [www.pier-solutions.ca](http://www.pier-solutions.ca)

### Job Description

As Pier's Director of Operations, you are tasked with taking an entrepreneurial approach to securing contracts, fostering innovative solutions, building relationships with clients, mentoring and leading our team, and providing strategic input to the company as a whole. **If you have a passion for bridge construction, project management, and design, this job is for you!**

As Pier's director of operations, your responsibilities include the following:

- Leading large project proposal development and contract negotiations
- Providing senior project management leadership on major projects, delegating responsibilities, and mentoring our team of project managers
- Providing the primary point of contact for clients and leading client meetings, fostering a collaborative, and trusting environment
- Overseeing internal kickoff meetings, check-ins, and debriefs throughout the course of projects
- Working together with project managers to report on project progress, ensuring procedures and requirements are followed or improved

- Maintaining an exceptional standard of professionalism and respect on site for everyone involved, and managing conflict as it arises
- Resolving technical and construction related challenges internally and externally
- Providing design expertise and mentorship for EITs
- Maturing the overall services and capacities of our operations team
- Overseeing project schedules and teams for multiple projects
- Developing corporate strategic plans for operations, ensuring challenge, preparedness, and stability for Pier's operations team

### Education and Experience

- 10 plus years of project management and/or operations management experience
- Leadership experience and training (of varying types) is required
- Demonstrated exceptional communication, planning, and time management skills
- Civil tech diploma or civil engineering degree
- Construction/carpentry experience

### Character

- Goal oriented; team driven; service focused
- Collaborative, innovative, and creative style
- Ability to inspire teams to reach new levels

### Other Requirements

- Desire for professional development
- Ability to work on the road in Manitoba and Saskatchewan
- Ability to perform physically demanding field work
- Class 5 license

### Application

Please submit your resume to [team@pier-solutions.ca](mailto:team@pier-solutions.ca).

We are excited to hear from you!